

CONTACT INFO

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One World Direct

Our founders' search for an order fulfillment partner became the inspiration for One World Direct. In 1994, we were our first customer, shipping products worldwide. Today, we help other businesses grow by becoming their operations and technology team.

A Fulfillment Partner with Options

At OWD, one size *doesn't* fit all. You choose the services you need, when you need them. Whether you need basic B2C fulfillment or complex omnichannel logistics, it's all about *your brand*. Do you need custom pack-outs with gift wrap and cards? We do that. Plus kitting, returns, international shipping, and EDI. Whether you're big or thinking big, we'd love to help.

Full-Service Call Center Delivers the Voice of Your Brand

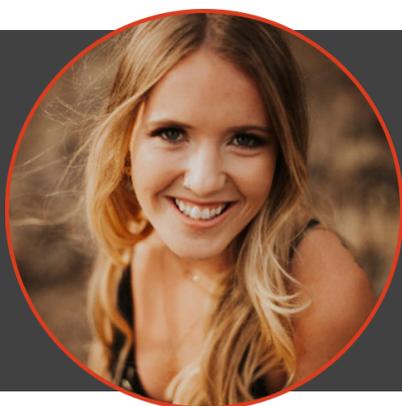
Yes, agents are standing by – *your agents!* Fulfillment is only one part of brand-building. Customer care is another. Our U.S. call center agents speak American English and amplify your brand's personality. With our simple packages and affordable pricing, you can offer world-class service.

Technology Pioneers

Ecommerce runs on technology. Since the beginning, One World Direct has been a tech innovator. Our in-house software team integrates shopping carts, as well as EDI, ERP, and Marketplaces. We've seen every integration.

Why Choose OWD?

Clients choose us because we have in-house tech, we answer your calls every time, and we are a values-driven company, treating people well. Our clients want more than fulfillment, they want ops experts on their team. Our comprehensive offer makes us a one-stop shop for growth. No customer has ever outgrown us. But don't take our word for it...



Cassidy Kelly-Thomas, SOKO Jewelry

"I often tell my co-workers...if they can think of it, One World Direct can probably do it. We have peace of mind in knowing they can meet any of our current and future needs."

[CLICK HERE TO READ CASSIDY'S STORY](#) 