

# MULTICHANNEL MERCHANT TOP 3PLs 2021



Have you ever been frustrated with your eCommerce fulfillment provider? Have they been slow to receive inventory, or late shipping orders? Red Stag Fulfillment feels your pain. Our founders are eCommerce entrepreneurs who started Red Stag to provide the fast, reliable, error-free fulfillment that the industry was lacking. In the five years since its founding, this commitment to excellence has helped Red Stag grow into one of the top eCommerce fulfillment providers in the country.

## World-Class Fulfillment — Guaranteed

In 2017, Red Stag Fulfillment shipped 100% of its orders on time. That includes not only next-day shipping, but the higher service levels we offer our customers, such as same-day shipping on orders received by 3 pm or 5 pm. Our order accuracy rate was 99.997%, far above the industry standard.

This is why we can offer these absolute guarantees to our customers:

- Your inventory will be received and stocked within 48 hours, or we pay you \$50.
- We pay you the wholesale price for any of your inventory that is damaged or goes missing after we receive it in our warehouse (hint: this doesn't happen much).
- Your orders will be shipped within the service level you choose; if we miss your cut-off, we pay you \$50 and fulfillment of that order is free.
- Each order will go out with the correct items in the box or (you guessed it, didn't you?) we pay you \$50 and pay the fulfillment charges for that order.

But wait—there's more. At Red Stag, we use our preferred relationships with the major carriers to negotiate lower shipping rates—and pass the savings to you. From our fulfillment centers, your orders will reach 98% of the U.S. population in just two days or less.



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## CONTACT INFO

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## Red Stag Isn't Just a Fulfillment Company—We're a Technology Company

The beating heart of Red Stag Fulfillment is our state-of-the-art fulfillment warehouses and the technology that allows us to achieve such extraordinary service levels, (do stop by when you're in town, though—we guarantee you'll be impressed).

You need accurate inventory and seamless order processing to make your fulfillment processes work.

Red Stag's custom-built technology connects with all major ecommerce shopping cart platforms and allows you to track your orders in real time. Our commitment to maintaining our unprecedented service levels is why we use a web host with zero downtime, why we have backup generators to power the entire warehouse in the case of a power outage, plus three internet service providers to ensure that we're always connected and shipping your parcels, so you will never find our system down. It's why we deploy cutting-edge cyber security to make sure that your information (and your customers') is safe.

## Say Goodbye to One-Size-Fits-All eCommerce Fulfillment

Some fulfillment providers don't seem to understand that different products need different handling. Red Stag specializes in eCommerce shipping challenges. We know how to pack large items so they don't shift during transit. We understand the dimensional weight formulas of the major shippers, so we can package heavy or bulky items in a way that reduces shipping costs.

Your business is unique. That means your fulfillment challenges are unique too. At Red Stag, we work with each of our customers to create the ideal fulfillment strategy to save you money and grow your business.

ENHANCED PROFILE